



Ordinance No. 2026- 5

AN ORDINANCE RELATING TO ELECTRIC SERVICE WITH THE CITY OF CLAREMORE; AMENDING SECTIONS 50.09, 50.10, 50.12, AND 50.14, OF CHAPTER 50 OF THE CODE OF ORDINANCES OF THE CITY OF CLAREMORE, OKLAHOMA; REPEALING ORDINANCES IN CONFLICT HEREWITHIN AND PROVIDING FOR SEVERABILITY.

WHEREAS, the City of Claremore, pursuant to the powers delegated to it by the Oklahoma Constitution, Oklahoma Statutes as a Charter City, has the authority to amend Chapter 50 of the Claremore Code of Ordinances.

BE IT ORDAINED BY THE MAYOR AND THE CITY COUNCIL OF THE CITY OF CLAREMORE, OKLAHOMA, AS FOLLOWS:

SECTION 1 Amendment. That the City of Claremore Code of Ordinances, Title V, Chapter 50 be amended as follows (all deletions are struck through and insertions underlined)

~~§ 50.09 PAYMENT DATE FOR ELECTRIC BILLS, DELAYED PAYMENTS AND SERVICE DISCONTINUANCE FOR NON-PAYMENT OF BILL.~~

~~—For all classes of utility service the utility bill is due and payable on or before the date set forth in the bill. If the utility bill is not paid on or before the due date, then the city shall mail a cut-off notice to the consumer notifying the consumer that the bill is delinquent and that the consumer’s service will be discontinued for nonpayment if the bill is not paid on or before the date set forth on the cut-off notice.~~

~~—(A) It is the policy of the city to discontinue utility service to consumers by reason of non-payment of bills only after notice and a meaningful opportunity to be heard on disputed bills. The city’s form for application for utility service shall contain, in addition to the title, address, room number, and telephone number of the official in charge of billing, clearly visible and easily readable provisions to the effect:~~

~~—(1) All bills are due and payable on or before the date set forth on the bill;~~

~~—(2) If any bill is not paid on or before the date set forth on the bill, a cut-off notice will be mailed to the consumer not less than five days after the due date set forth in the bill notifying the consumer that if the bill is not paid within ten days of the due date of the~~

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bill, service will be disconnected for nonpayment. The utility account will at this time be subject to a reinstatement fee whether utility service is actually disconnected or not;

—(3)— Utility account late fee. A late fee of 5% on all utility account past dues balances outstanding at the time that each month bill is determined to be past due; in writing his or her complaint and contentions to the city official in charge of utility billing. This official shall be authorized to order that the consumer's service not be discontinued and shall have the authority to make a final determination of the consumer's complaint. The provisions of this subdivision shall also be included in all delinquency notices; and

—(4)— Any consumer disputing the correctness of his or her bill shall have a right to a hearing at which time he or she may present orally or in writing his or her complaint and contentions to the city official in charge of utility billing. This official shall be authorized to order that the consumer's service not be discontinued and shall have the authority to make a final determination of the consumer's complaint. The provisions of this division shall also be included in all delinquency notices; and

—(5)— Requests for delays of payment will not be entertained except as provided for in this section; only questions of proper and correct billing will be considered. In the absence of payment of the bill rendered or resort to the hearing procedure provided in this section, service will be discontinued at the time specified, but in no event until the charges have been due and unpaid for at least ten days.

—(B)— If payment is not received by the city by the end of the official business day (5:00 p.m.) on the date set forth on the cut-off notice, the delinquent utility account and/or service will be reinstated only after all bills for service then due have been paid, along with a reinstatement charge in the sum of \$30 for residential consumers and \$60 for commercial consumers. Reinstatement and/or reconnection of service after 4:00 p.m. or on a legal holiday or weekend shall require an additional fee of \$30.

§ 50.10 DELAY OF PAYMENT AGREEMENT.

- (A)— Prior to disconnection of service for non-payment, a customer may make application to the city official in charge of utility billing for a Delay of Payment Agreement:
- (B)— The city official in charge of utility billing, when determining whether to enter into a delayed payment agreement with the customer, shall consider the customer's ability to pay, the amount of the unpaid utility account, the customer's payment history, the length of time the account has not been paid and the reason the account has not been paid.
- (C)— Failure to comply with a Delayed Payment Agreement will constitute grounds for denial of future requests for such agreement and will result in disconnection of utility service.
- (D)— All delayed payment agreements shall contain the following:
- (1)— Signature of the customer and the city official in charge of utility billing.

~~—(2) The amount to be paid under the terms of the agreement and the time within which it is to be paid.~~

~~—(3) That all future bills shall be paid in full by the due date during the term of the agreement.~~

§ 50.12 TAMPERING WITH ELECTRICAL SERVICE INSTALLATIONS.

Tampering with electrical service installations and meters is hereby declared to a misdemeanor, and any person convicted of the offense shall be subject to a fine as provided in this code. For schedule of tampering fees, see Ordinance 50.16

§ 50.14 METER CHECKING.

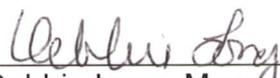
Upon written request from a consumer of electrical energy, that consumer's electric meter may be tested. The first test will be at no charge. For subsequent tests of the electric meter, there shall be a fee of \$20 ~~\$30~~ for checking a residential meter and a fee of \$50 ~~\$100~~ for checking all other types of electric meters. If the meter is not within a plus or minus 2% of being correct, there will be no charge for the test. If the meter is incorrect more than plus or minus 2%, a percentage adjustment will be made for the last 30-day billing period received by the consumer in direct proportion to the percentage that the meter is incorrect.

SECTION 2 The City Clerk is hereby ordered and directed to cause this ordinance to be published as required by law.

SECTION 3 REPEALER. All ordinances or parts of ordinances in conflict herewith are hereby repealed to the extent of such conflicts.

SECTION 4 SEVERABILITY. If any section, sub-section, sentence, clause, phrase, portion of this ordinance if, for any reason, held invalid or unconstitutional by any court of competent jurisdiction, such portion shall be deemed a separate, distinct and independent provision and such holding shall not affect the validity of the remaining portion of this ordinance.

PASSED AND APPROVED by the Mayor and the Council of the City of Claremore, Oklahoma, this 2nd day of February, 2026.


Debbie Long, Mayor

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ATTEST:

Sarah Sharp

Sarah Sharp, City Clerk



APPROVED AS TO FORM AND LEGALITY:

Adam Heavin

Adam Heavin, City Attorney

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